



Return slip

Return address

FC-Moto GmbH & Co. KG
Return Department
Avantisallee 90
52072 Aachen

Please note the following

1. After receiving your return, we will refund the purchase amount.
2. Please reorder if you would like to receive a different item www.fc-moto.de
3. Please do not send goods "freight collect"
4. For parcels which need to go through the customs, it is mandatory that the content can be identified. Therefore, please enclose a copy of the invoice with the package and attach another copy outside of the package with the remark that it is a return. Parcels, which are marked with a lower value, no invoice or no reason for the return, will automatically be send back to the despatcher
5. You have the possibility to choose between DTU (unpaid) or DTP (paid) when you send your parcel. With DTU, you only pay the pure return costs. DTP involves both the shipping costs as well as the costs for the customs duties. If you have chosen DTU, the incurred clearance costs will be charged to the customer (see our general terms and conditions

Customer name:

Payment method:

Return reason: (Please enter below)

invoice date:

invoice number:

- [01] defective
- [02] don't like it
- [03] size is too big
- [04] size is too small
- [05] badly made
- [06] wrong item delivered
- [07] not delivered on time
- [08] does not match the description

Article number	Article description	Quantity	Return reason
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Description in case of defect / your message to us:

Refund

You will always receive the refund via the same payment method you used to make the original purchase in our shop. We kindly ask for your understanding that a refund can take up to 14 days.

FC-Moto GmbH & Co. KG
Avantisallee 90
52072 Aachen

Executive Director
Farshid Chalabari

Commercial register
Domicile Aachen
District court Aachen

Bank details
Commerzbank Aachen
IBAN: DE43390400130122430201

E-Mail: kontakt@fc-moto.de
Tel: +49 (0) 2405 4950050
Fax: +49 (0) 2405 4950051

Pers. liable general partner:
FC-Moto Verwaltungs-GmbH

HRA8561
USt-Id Nr. DE299599736
EORI-Nr. DE664467747158999
Customs no. 6340490

SWIFT (BIC): COBADEFF390